

www.KRA.com

K R A Innovative
CORPORATION Exceptional
Trusted



Changing the Game & Raising the Bar

- Continuous Quality Improvement (CQI)
- The Baldrige Criteria for Performance Excellence
- KRA's Five Pillar Customer Experience Program
- Full Life-Cycle On-Boarding Curriculum
- KRA Leadership Edge University Courses
- Proprietary eLearning Management Platform

KRA is a smart choice for your organization.

KRA Corporation embraces a culture of Continuous Quality Improvement (CQI); it is the KRA Way to demonstrate to our people, our most important resource, how much we value their contributions. As an organization we've made a promise to listen to their needs; treat them with dignity and respect, implement the best solutions to meet their challenges, and always deliver prompt and expedient support.

We utilize the same types of quality measures, standards of excellence, and technologies as those used by Fortune 500 companies to serve their customers. Adopting big business strategies has helped KRA become a national leader in designing, developing, and operating performance-based workforce development programs. Our people, practices and philosophies position KRA as the best partner for your organization – and here are the reasons why:

We deliver exceptional service.

KRA employees access numerous training and professional development opportunities designed to grow their skills and expand their talents for the benefit of our workforce development and human services customers. We have implemented excellence initiatives to insure that KRA delivers the best of the best from every staff member.



KRA

OUR CORE VALUES

Knowledge... our foundation for creating Innovative Solutions

Responsibility... our promise to continuously offer Exceptional Service

Achievement... our proven performance for delivering Trusted Results

KRA Corporation

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We are a trusted partner in workforce development and human services.

KRA functions as an extension of your organization, seamlessly integrating with existing staff where needed, and collaborating to bring our expertise in program design and management to your organization. KRA's employee compensation is competitive in the industry and local region; and employees are supported through a comprehensive suite of benefits providing "peace of mind" security.

Employee Well-Being

- Medical, Dental, Vision & Prescription Coverage
- Short & Long Term Disability and Life Insurance
- Employee Assistance & Flexible Spending Accounts
- Paid Continuing Education Assistance
- 401(k) & Profit Sharing
- Employee Recognition Awards
- Professional Affiliation Memberships & Conference Participation

We invest in innovative solutions.

KRA invests in transformative business technologies that streamline processes, foster flexible new ways of working, improve business functionality, and save our partners time and money. Our back-office operational infrastructure supports a national network of offices and enables us to optimize operations through effective employee support. Key technologies include:

Business Technologies

- Cloud-based Integrated IT System
- Document Collaboration Software
- Electronic Verification System
- Nationwide Vendor Service Contracts
- Nationwide Real Estate Services
- Corporate Travel Membership Program
- Human Resource Management Information System
- Electronic Recruitment and Selection System
- Applicant Tracking System

Data Tracking & Management Systems

- Electronic Timesheets
- Electronic Accounts Payable System
- Electronic Payment System
- Student-Issued Pre-Paid Debit Cards

